Dr. Martin Luther King, Jr. Community Center

Strategic Plan – Executive Summary Fiscal Year 2025 – Fiscal Year 2027

Approved by the Board of Trustees June 18, 2024 MLKCCenter.org



Vision, Mission, Values

Vision & Mission



VISION

We build a strong and inclusive community where all people are empowered to be self-reliant and to live their best quality of life.

MISSION

We nourish, educate, and support Newport **County residents** to improve their economic, social and physical well-being.

Values



Inclusivity

• We embrace diversity in all its forms and advance equity by sustaining an inclusive and welcoming environment where everyone is valued, accepted, and supported.

Equity

 We actively work towards justice, fairness, and inclusion to create a more equitable and just society.

Excellence

• We are flexible and innovative in addressing our community's needs, providing high quality, impact-driven programming.

Collaboration

• We are committed to partnerships to help better serve our community.

Self-Determination

• We empower and educate our clients to make choices that improve their health and well-being.

Accountability

• We hold ourselves accountable to our clients, donors, volunteers, and the community at large and are committed to transparency, ethical behavior, and responsible stewardship of resources.



Goals and Strategies to Realize our Vision and Mission



Program Goals and Strategies

Overarching Objectives re: Program Goals

Aim to stay the course after years of tremendous growth and stress in order to sustain programs

Goal #2

Goal

#1

 Maintain our reputation in community, cadre of volunteers, and relationships with community partners

Program Goals

• **Goal #1:** Assess need and service levels

• **Goal #2:** Recruit a larger number of diverse volunteers and ensure a high-quality volunteer experience for all

- **Goal #3:** Align center programming to reflect community demographics
- Goal #4: Increase staff diversity
- **Goal #5:** Increase capacity for the food pantry and meals offered at no cost to clients

• **Goal #6:** Refine and sustain education programming for children and youth. Improve academic and social behavioral outcomes for all children

- Goal #7: Increase preschool capacity to serve families on the waiting list
- Goal #8: Expand programming that engages and connects older adults



Administrative Goals and Strategies

Administrative Goals

- **Goal #1:** Build succession plans to ensure a sustainability of leadership
- **Goal #2:** Increase the recruitment of candidates of color for board and staff positions
- **Goal #3:** Increase the Board's profile, address gaps in representation, and increase the role the board plays in generating revenue for the organization
- **Goal #4:** Enhance technological capabilities
- **Goal #5:** Build out current Marketing Plan
- Goal #6: Analyze competitiveness of staff education and benefits

Fiscal Goals and Strategies

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Fiscal Goals

- Goal #1: Update the development plan for FY25 FY27 to raise \$13.5M total for the next three years
- Goal #2: Formalize planned giving program
- Goal #3: Increase realized and planned gift commitments to support endowment by 20% (approx. \$800K)
- Goal #4: Explore more government support opportunities
- Goal #5: Maintain reserves at 9-12 months